



J.K.K. MUNIRAJAH COLLEGE OF TECHNOLOGY

Approved by AICTE, New Delhi And Affiliated to Anna University, Chennai.



Accredited by NAAC with "A" grade

T.N. Palayam (Po), Gobi (Tk), Erode (Dt) – 638 506

GRIEVANCE REDRESSAL CELL

ACADEMIC YEAR 2023-2024



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GRIEVANCES REDRESSAL CELL

GRIEVANCE REDRESSAL COMMITTEE

SCOPE

The Grievance Redressal Committee shall consider only individual grievances of specific nature of staff and students of the Centre raised. Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non-academic matter within the campus through the online and grievance/ suggestion box.

The institution aims at solving the grievances of the students within stipulated academic and non- academic matter within Lee campus through the online and grievance/ suggestion box. The institution aims at solving the grievances of the students within stipulated time.

The Grievance Redressal Committee shall not consider any grievance of general applicability or collectively raised by more than one employee/student. Committee will decide on the merit of case regarding scope of further discussion. Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.


The GRC may mediate between complainant and defendant against who the complaint has been made, it required. GRC shall consider redressing of grievances within a reasonable time. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

PROCEDURE, PERIODICITY AND ATTENDANCE AT MEETINGS

The Grievance Committee will meet as and when required.

The Grievance Committee may meet more frequently at the instance of the Chairman or at the request of the other members to discuss the various issues received.

At least three members of the Grievance Committee shall be present in a meeting.


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If a member of the Grievance Committee is connected with the grievance shall not participate in the deliberations regarding that individuals case.

If the aggrieved person happens to be a member of the Grievance Committee then he/she shall not participate in the deliberations as a member of the Committee when his/her representation is being considered.

GRIEVANCE AND REDRESSEL COMMITTEE 2023 - 2024

S.NO	NAME	POSITION (Chairman / Member)	PRESENT DESIGNATION/ OCCUPATION	MOBILE NUMBER
1	Mrs.MOHANAPRIYA V	Chairperson	HOD/CIVIL	8675834476
2	Mrs.U.SASIKALA	Convener	AP/ECE	9715084075
3	Dr.C.MURUGESAN	Member	HOD/ECE	9789456706
4	Dr.SATHYABALAJI N	Member	HOD/CSE	9578191257
5	Dr.SARAVANAN C	Member	HOD/EEE	9994050050
6	Mr.SANKAR N	Member	HOD/MECH	8946040512
7	Mr.MAGESH V	Member	HOD/MECH	9095057585
8	Mr.VADIVEL E R	Member	HOD/MBA	9345379991

Contact Person : Mrs. U.SASIKALA Cell: 9715084075

The complaint Register :

- Hand book
- Complaint register
- On line complaint registration: <https://www.jkkmct.edu.in/>

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<https://jkkmct.edu.in/online-grievance.php>

On line registration form

The screenshot shows a web browser window displaying the online grievance registration form. The browser address bar shows the URL <https://jkkmct.edu.in/online-grievance.php>. The page header includes the college logo and name: "J.K.K. MUNIRAJAH COLLEGE OF TECHNOLOGY An Autonomous Institution, NAAC with 'A' Grade". The main heading of the form is "Online Grievance". The form contains the following fields:

- Student Name:** A text input field.
- Roll No. / Register No.:** A text input field.
- Department:** A dropdown menu with "J.K.K. Department" selected.
- Grade:** A dropdown menu with "J.K.K. Department" selected.
- Subject:** A text input field.
- Address:** A text input field.
- Phone No.:** A text input field.
- Registration No.:** A text input field.
- Enter your grievance:** A large text area for describing the issue.
- Security Question:** A dropdown menu with "8 + 1 =" selected.
- Submit:** A button to submit the form.

The footer of the page includes a search bar, "QUICK LINKS", "OTHER LINKS", and social media icons for Facebook, Twitter, and YouTube. The system tray at the bottom shows the date and time as 9:22 AM on 11/11/2020.


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